

## General terms and conditions of rental

- Upon receipt of this mail, you have 10 days to confirm your booking. After deadline, we will not take into consideration your rental application.
- Bookings will not be approved until the Campsite has received signed booking application and down payment. Remainder of the invoice will be paid on the day of arrival.
- In case of cancellation, cancellation fee can be covered by the cancellation insurance offered by Campeze Couvert (3% of total stay, incl. options but excluding application fees and holiday tax) with new treatment modalities linked to the Covid 19 epidemic. No reimbursement will be made if cancellation insurance has not been subscribed.
- In the event of a dispute, and after having contacted customer service of camping, customers have the right to recourse to a consumer ombudsman no later than one year after the date of written claim (with acknowledgement of receipt) addressed to camping owner. Contact for potential consumer ombudsman is the following : A file must be submitted on line via the following Website: [www.medicys.fr](http://www.medicys.fr) or by post: Medicys - 73 Boulevard de Clichy - 75009 PARIS.
- During peak season, we only accept weekly reservations from Saturday 4pm to Saturday 10am. Arrivals are scheduled between 4pm and 8pm, and departures between 8am and 10am.
- Camping spots are available on a daily basis. Arrivals are scheduled between 2pm and 8pm, departures before noon.
- Any booking changes must be specified immediately (number of people, cars, pets, duration,...)
- Please advise any potential delayed arrival to hold your booking for 48 hours. Otherwise, your booking will only be held for 24 hours. After the deadline, your booking will be cancelled with no reimbursement of down payment.
- Late arrivals or early departures will by no means result in a reimbursement.
- Booking implies acceptance of the rules of procedure of the Campsite. Rules of procedures are available at the Campsite or can be downloaded from our Website.
- Public liability insurance is mandatory and an insurance certificate will be asked upon arrival.
- Pets are allowed at the Campsite. However, pets should always be on a leash and they are not allowed in accommodations for hygienic reasons. They must not be left alone and droppings must be collected.
- Electric barbecues are not allowed.
- Swimming shorts are prohibited in the swimming pool.
- A security deposit of 300€ (250€ to cover any material damages and 50€ for cleanliness of accommodations) will be requested on the day of arrival.
- Security deposit will be returned on the day of departure, less any damages or inappropriate cleaning.
- In case of departure outside specified hours (8am-10am), security deposit will be returned by post, after inspection of accommodation, less any detected damages or inappropriate cleaning.
- Tenants are responsible for cleaning or they can chose to pay 50€ for cleaning service.
- Please keep a copy of the agreement and send us back original copy duly completed and signed.
- You will receive a booking confirmation.

**I, the undersigned ..... confirm that I accept the booking and rental conditions of this document, I undertake to respect the national rules of procedure for camping and complete therefore this rental agreement knowledgeably.**

**In: ..... On the.....**

**Read and approved,**

**Signature :**

Camping le Picouty, 46 350 PAYRAC

Phone: +33 5 65 37 78 97

e-mail : [camping.lepicouty@wanadoo.fr](mailto:camping.lepicouty@wanadoo.fr)

Website: [www.camping-picouty.com](http://www.camping-picouty.com)